

PANEL PROCESSING BLACHLEY SHUTTER WARRANTY

CARE & CLEANING

- Dry dust
 - Light vacuum using soft brush for dust left behind
 - Clean with warm water using a clean cloth. Dry with a second clean cloth.
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LIMITED LIFETIME WARRANTY

Panel Processing, Inc. provides a limited-lifetime warranty against original defects in materials and workmanship for the original purchaser with proof of purchase.

- Products must be properly installed and made or assembled exclusively from original materials and components.
- Recommendations must be followed regarding limitations and specifications.
- The limited-lifetime warranty is in effect for as long as the original purchaser owns the shutter.
- This warranty is limited to replacement of the shutters or shutter components found to be defective.
- We will determine, at our discretion, if the product will need to be replaced.
- Replacements will be made from similar parts.
- Purchaser has 30 days from the date the product is received to notify the seller if they are missing any louvers, components, etc.
- After a 1-year period, the customer is responsible for all shipping costs associated with replacement parts and components.

WHAT THE WARRANTY DOES NOT COVER

- Damages caused by unauthorized repairs, accidents, alterations, misuse, acts of God, improper installation, operation or cleaning.
- Damages caused by children, pet or insects.
- Normal wear and tear.
- Variations in texture, slight warping of wood products and natural color changes
- Products that exceed size recommendations.
- Damage to window, glass and frame.
- Excludes liability for removal of shutter and reinstallation in the same or another window.
- Excessive warping of wood products is excluded if the product is installed in a high humidity area or prolonged heat exposure over 150 degrees Fahrenheit.

DISCLOSURE

This warranty is exclusive and in lieu of all other obligations, liabilities or warranties. All other warranties, both expressed and implied, are explicitly disclaimed. In no event shall Panel Processing, Inc. distributors/dealers be liable or responsible for incidental or consequential damages, or for any other direct or indirect damage, loss, cost, expense or fee. Some states do not allow the exclusion or limitation of implied warranties, or incidental or consequential damages, so the above limitation may not apply to your state.

